

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey- 2018-19
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

- a) Yes b) No

B) Age: C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

- a) Bachelor's b) Master's c) M Phil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

- a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process-2018-19

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
 - 4 – 85 to 100%
 - 3 – 70 to 84%
 - 2 – 55 to 69%
 - 1 – 30 to 54%
 - 0 – Below 30%
2. How well did the teachers prepare for the classes?
 - 4 – Thoroughly
 - 3 – Satisfactorily
 - 2 – Poorly
 - 1 – Indifferently
 - 0 – Won't teach at all
3. How well were the teachers able to communicate?
 - 4 – Always effective
 - 3 – Sometimes effective
 - 2 – Just satisfactorily
 - 1 – Generally ineffective
 - 0 – Very poor communication
4. The teacher's approach to teaching can best be described as
 - 4 – Excellent
 - 3 – Very good
 - 2 – Good
 - 1 – Fair
 - 0 – Poor
5. Fairness of the internal evaluation process by the teachers.
 - 4 – Always fair
 - 3 – Usually fair
 - 2 – Sometimes unfair
 - 1 – Usually unfair
 - 0 – Unfair
6. Was your performance in assignments discussed with you?
 - 4 – Everytime
 - 3 – Usually
 - 2 – Occasionally/Sometimes
 - 1 – Rarely
 - 0 – Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
 - 4 – Regularly
 - 3 – Often
 - 2 – Sometimes
 - 1 – Rarely
 - 0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 – Significantly

3 – Very well

2 – Moderately

1 – Marginally

0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

4 – Everytime

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

4 – Everytime

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully

3 – Reasonably

2 – Partially

1 – Slightly

0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Everytime

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90%

3 – 70 – 89%

2 – 50 – 69%

1 – 30 – 49%

0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a)

b)

c)

MVP's

Arts Science and Commerce College, Ozar (MIG)

Student Satisfaction Survey Regarding Teaching Learning process -2018-19

[As Per guidelines of National Assessment and Accreditation Council (NAAC)]

Name of Program: B.A.

Report of Analysis

| Question No. | No of responses to option 4 | No of responses to option 3 | No of responses to option 2 | No of responses to option 1 | No of responses to option 0 |
|---|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| 1 | 55 | 14 | 01 | 00 | 00 |
| 2 | 57 | 13 | 00 | 00 | 00 |
| 3 | 44 | 25 | 01 | 00 | 00 |
| 4 | 48 | 20 | 02 | 00 | 00 |
| 5 | 52 | 17 | 01 | 00 | 00 |
| 6 | 50 | 15 | 05 | 00 | 00 |
| 7 | 50 | 18 | 02 | 00 | 00 |
| 8 | 33 | 35 | 02 | 00 | 00 |
| 9 | 43 | 27 | 00 | 00 | 00 |
| 10 | 53 | 17 | 00 | 00 | 00 |
| 11 | 58 | 11 | 01 | 00 | 00 |
| 12 | 51 | 15 | 04 | 00 | 00 |
| 13 | 50 | 20 | 00 | 00 | 00 |
| 14 | 52 | 14 | 02 | 00 | 00 |
| 15 | 51 | 19 | 00 | 00 | 00 |
| 16 | 48 | 22 | 00 | 00 | 00 |
| 17 | 53 | 17 | 00 | 00 | 00 |
| 18 | 50 | 20 | 00 | 00 | 00 |
| 19 | 34 | 26 | 10 | 00 | 00 |
| 20 | 56 | 14 | 00 | 00 | 00 |
| Total responses | <u>988</u> | <u>379</u> | <u>33</u> | <u>00</u> | <u>00</u> |
| 21 Note any 3 remarkable observations/suggestions reported by students | | | | | |
| a. Teacher gives us Information other than syllabus also, so our General knowledge Increases. | | | | | |
| b. ICT tools should be Use in Teaching. | | | | | |
| c. All students should get seprate set of Books from Library. | | | | | |

MVP's

Arts Science and Commerce College, Ozar (MIG)

Student Satisfaction Survey Regarding Teaching Learning process -2018-19

[As Per guidelines of National Assessment and Accreditation Council (NAAC)]

Name of Program: B. Sc.

Report of Analysis

| Question No. | No of responses to option 4 | No of responses to option 3 | No of responses to option 2 | No responses to option 1 | No of responses to option 0 |
|---|-----------------------------|-----------------------------|-----------------------------|--------------------------|-----------------------------|
| 1 | 29 | 07 | 04 | 00 | 00 |
| 2 | 21 | 19 | 00 | 00 | 00 |
| 3 | 31 | 07 | 02 | 00 | 00 |
| 4 | 14 | 24 | 02 | 00 | 00 |
| 5 | 28 | 12 | 00 | 00 | 00 |
| 6 | 30 | 08 | 02 | 00 | 00 |
| 7 | 16 | 15 | 05 | 04 | 00 |
| 8 | 06 | 33 | 01 | 00 | 00 |
| 9 | 26 | 11 | 02 | 01 | 00 |
| 10 | 37 | 03 | 00 | 00 | 00 |
| 11 | 29 | 10 | 01 | 00 | 00 |
| 12 | 36 | 04 | 00 | 00 | 00 |
| 13 | 29 | 10 | 01 | 00 | 00 |
| 14 | 36 | 04 | 00 | 00 | 00 |
| 15 | 19 | 21 | 00 | 00 | 00 |
| 16 | 25 | 14 | 01 | 00 | 00 |
| 17 | 22 | 17 | 01 | 00 | 00 |
| 18 | 18 | 21 | 01 | 00 | 00 |
| 19 | 28 | 10 | 02 | 00 | 00 |
| 20 | 27 | 13 | 00 | 00 | 00 |
| Total responses | 507 | 263 | 25 | 05 | 00 |
| 21 Note any 3 remarkable observations /suggestions reported by students | | | | | |
| a. students expecting availability of Post-Graduation course. | | | | | |
| b. Laboratory is well-equipped with advanced instruments. | | | | | |
| c. More staff needed for Teaching. | | | | | |

MVP's

Arts Science and Commerce College, Ozar (MIG)

Student Satisfaction Survey Regarding Teaching Learning process -2018-19

[As Per guidelines of National Assessment and Accreditation Council (NAAC)]

Name of Program: B. Com.

Report of Analysis

| Question No. | No of responses to option 4 | No of responses to option 3 | No of responses to option 2 | No responses to option 1 | No of responses to option 0 |
|---|-----------------------------|-----------------------------|-----------------------------|--------------------------|-----------------------------|
| 1 | 10 | 08 | 02 | 00 | 00 |
| 2 | 11 | 05 | 04 | 00 | 00 |
| 3 | 09 | 05 | 05 | 01 | 00 |
| 4 | 10 | 04 | 06 | 00 | 00 |
| 5 | 10 | 06 | 04 | 00 | 00 |
| 6 | 11 | 06 | 03 | 00 | 00 |
| 7 | 10 | 07 | 03 | 00 | 00 |
| 8 | 09 | 03 | 07 | 01 | 00 |
| 9 | 10 | 04 | 06 | 00 | 00 |
| 10 | 11 | 07 | 02 | 00 | 00 |
| 11 | 09 | 05 | 06 | 00 | 00 |
| 12 | 09 | 06 | 05 | 00 | 00 |
| 13 | 09 | 07 | 03 | 01 | 00 |
| 14 | 10 | 05 | 05 | 00 | 00 |
| 15 | 10 | 05 | 05 | 00 | 00 |
| 16 | 09 | 07 | 03 | 01 | 00 |
| 17 | 10 | 08 | 02 | 00 | 00 |
| 18 | 10 | 07 | 03 | 00 | 00 |
| 19 | 10 | 07 | 03 | 00 | 00 |
| 20 | 09 | 06 | 05 | 00 | 00 |
| Total responses | 196 | 118 | 82 | 04 | 00 |
| 21 Note any 3 remarkable observations /suggestions reported by students | | | | | |
| a. M. Com. Program should be start in college. | | | | | |
| b. Practical based Teaching should be Increased. | | | | | |
| c. Classroom Teaching is very good. | | | | | |